

- [Organisation change]: Method?
 - [Change 1]: Explain?
 - [Change 2]: Explain? Gain?
- Differences between two changes
- [Is department]: Roles?
 - [Role 4]: Explain? How does it help
- [Stakeholders]: Importance in getting involved?
- [Usability]: Explain? Characteristic? How to make it easier
- [Globalisation]: Define? WHY? Issues